

CHECKLIST

What to Look For in a Flooring Installation Company

CREDENTIALS & POLICIES

- FULLY INSURED**
Do they have insurance in place to protect you and your home/business?
- CERTIFICATION AND ACCREDITATION**
Does the company and their works hold relevant, current licenses, certifications and accreditations?
- POLICE CHECK AND WORKING PERMITS**
Who are you truly letting into your business or premises? As a minimum, make sure they are fully vetted and police checked.
- FAIR WORK COMPLIANT**
Are all their staff are treated and paid in compliance with the Fair Work Act?
- ENVIRONMENT AND SUSTAINABILITY POLICY**
Do they use eco-friendly and non-toxic finishes and options? Do they encourage sustainable practices in their company?

SUPPORT

- COMMUNICATION**
Will there be a point of contact to call/speak to should you have any questions about the process?

DEMONSTRATED EXPERIENCE & HIGH STANDARDS

- YEARS OF EXPERIENCE**
How long have they been in business for and how many years of experience do they hold?
- LATEST TECHNIQUES AND EQUIPMENT**
Do they use outdated methods and equipment? New technology and methodology results in an efficient, quality installation.
- COMPETITIVE PRICING**
Is their pricing realistic for the service requirements? Is it compliant with the Fair Work Act Australia?
- MEASURING QUALITY STANDARDS**
Do they have systems in place to measure and maintain high quality standards? Who is carrying out the supervision and management?

REVIEWS

- TESTIMONIALS**
Do they have a high number of good reviews for their services from previous clients? Do they express what you would like for your ideal flooring company?

NEED A FLOORING COMPANY THAT TICKS ALL THESE BOXES?



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